The sun is shining and your NYSEG bill is lower!



John Smith 123 Main Street Anytown, NY 14830



Our solar farms in upstate New York produce electricity for our members, including you!

Dear John Smith,

Great News! The sun has been shining, and you probably have noticed that your utility electricity bill is lower. NYSEG has begun applying credits, called "CDG generation credits," to your account. These credits reduced your delivery charges and your supply charges.

Now Solar Farms New York is billing you for 95% of the credits or discounts you received from NYSEG, saving you 5% or \$5.36.

You can earn additional rewards by helping spread the sunshine. For every new member that enrolls by providing your Refer-a-Friend ID number **999999999**, you and your friend will each earn a \$50 Visa Gift Card.

Have questions? See the back of this letter for answers to Frequently Asked Questions. Or call me at 800-641-2140.

Kind regards,

Eliza Seaver info@solarfarmsny.com 800-641-2140

5/21/2020

Your Plan: 5% Savings Guaranteed

Solar Allocation: 1,411 kWh

NYSEG Bill Credits: \$ 107.21

Current Amount Due to Solar Farms New York: \$ 101.85

Your Savings: \$ 5.36 See invoice for details.

Solar Farms New York has contributed over \$80,000 to community organizations that have joined us as Clean Energy Partners.

FREQUENTLY ASKED QUESTIONS

HOW CAN I BE SURE I RECEIVED MY SOLAR CREDITS ON MY NYSEG BILL?

Your solar credits will appear as "CDG Generation Credits" on your NYSEG bill. "CDG" is short for Community Distributed Generation and is another name for community solar farms. You'll see your credits in two places: 1) the "Electricity Delivery Charges" section and 2) in either the "Electricity Supply Charges" or "Miscellaneous Charges" section. Your NYSEG bill will be reduced by the amount of solar credits on your bill.

Basic service charge Delivery charge Transition charge Revenue decoupling mech SBC charge CDG generation credit	1192 kwh (1192 kwh (1192 kwh (1192 kwh (663 kwh	@ 0.0403 @ 0.00162966 @ 0.000024 @ 0.005932	15.1 48.0 1.9 0.0 7.0 -57.0
Subtotal Electricity Delivery			\$15.1
			¢
Electricity Supply Charges			
	1192 kwh (635 kwh (557 kwh (529 kwh	@ 0.03578285 @ 0.002501 @ 0.002386	42.6 1.5 1.3 -45.5

HOW ARE MY SAVINGS CALCULATED?

Each month NYSEG will apply solar credits based on your monthly usage. Solar Farms New York then bills you at your guaranteed discount for the value of the solar credits you received.

AM I BEING DOUBLED-BILLED?

Although you are receiving two separate bills, your NYSEG bill reduces your electricity costs by the amount of CDG credits you receive, and Solar Farms New York bills for the credits at a reduced rate. In other words, you are paying Solar Farms New York LESS than you would otherwise pay NYSEG.

CAN I SET UP AUTO-PAY ON MY SOLAR FARMS NEW YORK BILL?

Yes, it's easy! Call us at 800-641-2140 and we'll set your account up for Direct Debit from your bank account, so you won't need to remember payment dates. You'll still receive a confirmation in the mail for your records. Plus, as an extra bonus, you'll also receive a \$25 credit on your next statement.

WHAT IF I FORGET TO PAY MY BILL?

No worries. Simply call, and we'll assist you.

WHY DO I ONLY SEE PART OF MY PROMOTIONAL CREDIT ON MY SOLAR FARMS NEW YORK BILL?

Sometimes your promotional credit will exceed your entire payment due to us for that month. If this happens, you will see the remaining dollar credit on your next bill from Solar Farms New York.

WHY AM I RECEIVING MY SOLAR FARMS NEW YORK BILL NOW INSTEAD OF WITH MY NYSEG BILL?

As a community solar program, we rely on NYSEG reporting your usage and solar credits received to produce our bill. Your Solar Farms New York bill will be a few weeks behind your NYSEG bill. If you compare your Solar Farms New York bill against the related NYSEG bill, your solar credits will match up, with your guaranteed savings applied. We only bill for solar credits you have already received through NYSEG.



PO Box 1380 Norwalk, CT 06856 800-641-2140

Membership Profile:

Discount Plan: **5%** Payment Method: **Credit Card** NYSEG Account Number: **10019999999**

Member Address: John Smith 123 Main Street Anytown, NY 14830	Service Address: John Smith 123 Main Street Anytown, NY 14830	Invoice Number: 20X-SM-1111 Invoice Date: May 21, 2020		
Statement Summary				
Previous Balance: Payment Received: Balance Forward: Amount Due for Solar Credi Total Amount Due:	ts for Current Period: Due Date: May 28, 2020	\$ 114.52 <u>- 114.52</u> 0.00 <u>101.85</u> \$ 101.85		
Statement Details				
Solar Credits applied to you	r NYSEG bill:			
NYSEG Service Period 03/27/20 to 04/26/20		\$ 107.21		
	olar Farms New York (5% Discount) ith Solar Farms New York	\$ 101.85		
Promotional Credits Applied: None Amount Due for Current Period:		0.00 \$ 101.85		
	Your Total Savings This Month: \$ Your Total Savings to Date: \$ 1			
Thank you for enrolling in Automatic Credit Card payments.				

We will charge \$ 101.85 to your Credit Card ending in 9999 on 5/28/2020.

So sit back and enjoy the sunshine - you're all set!